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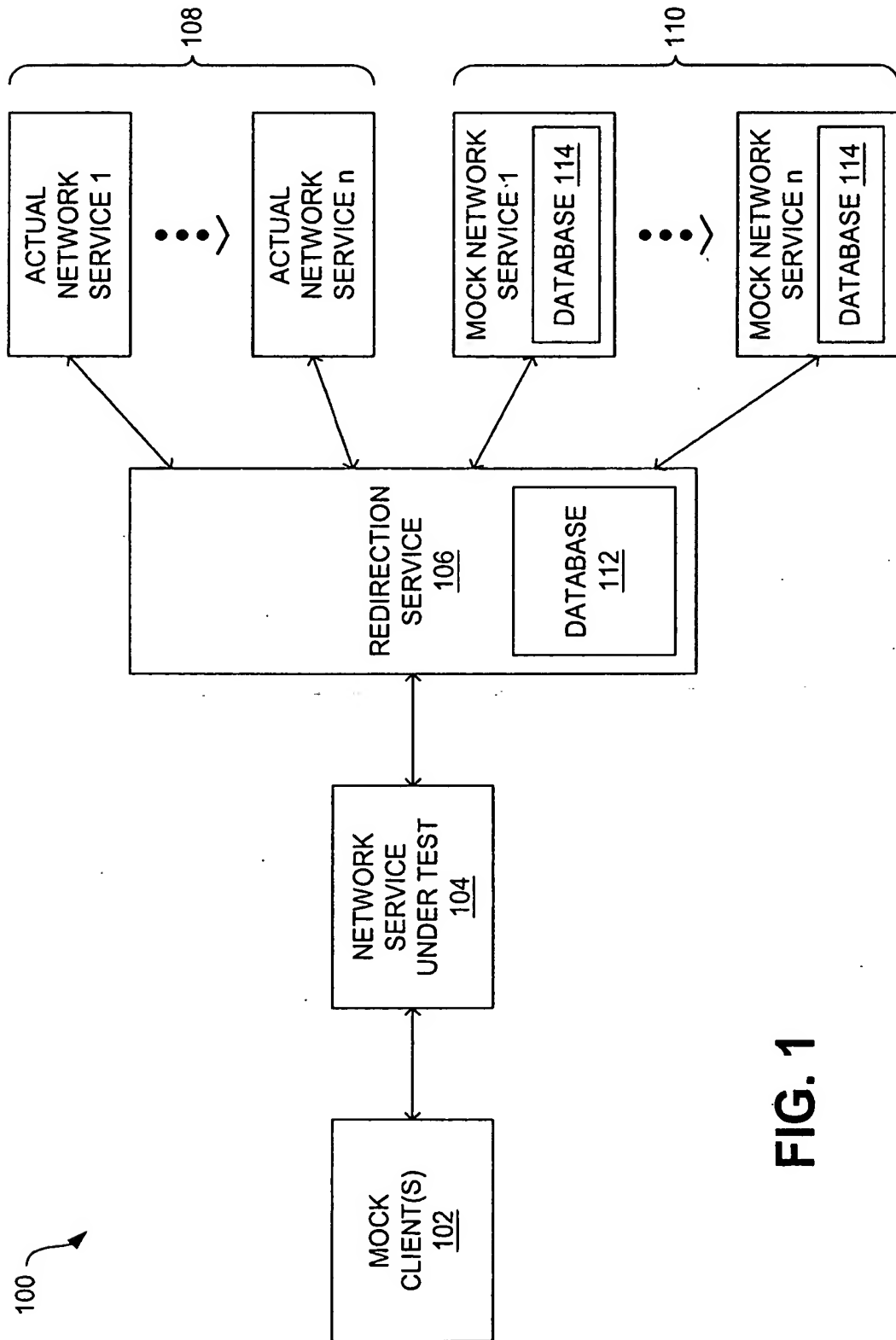


FIG. 1

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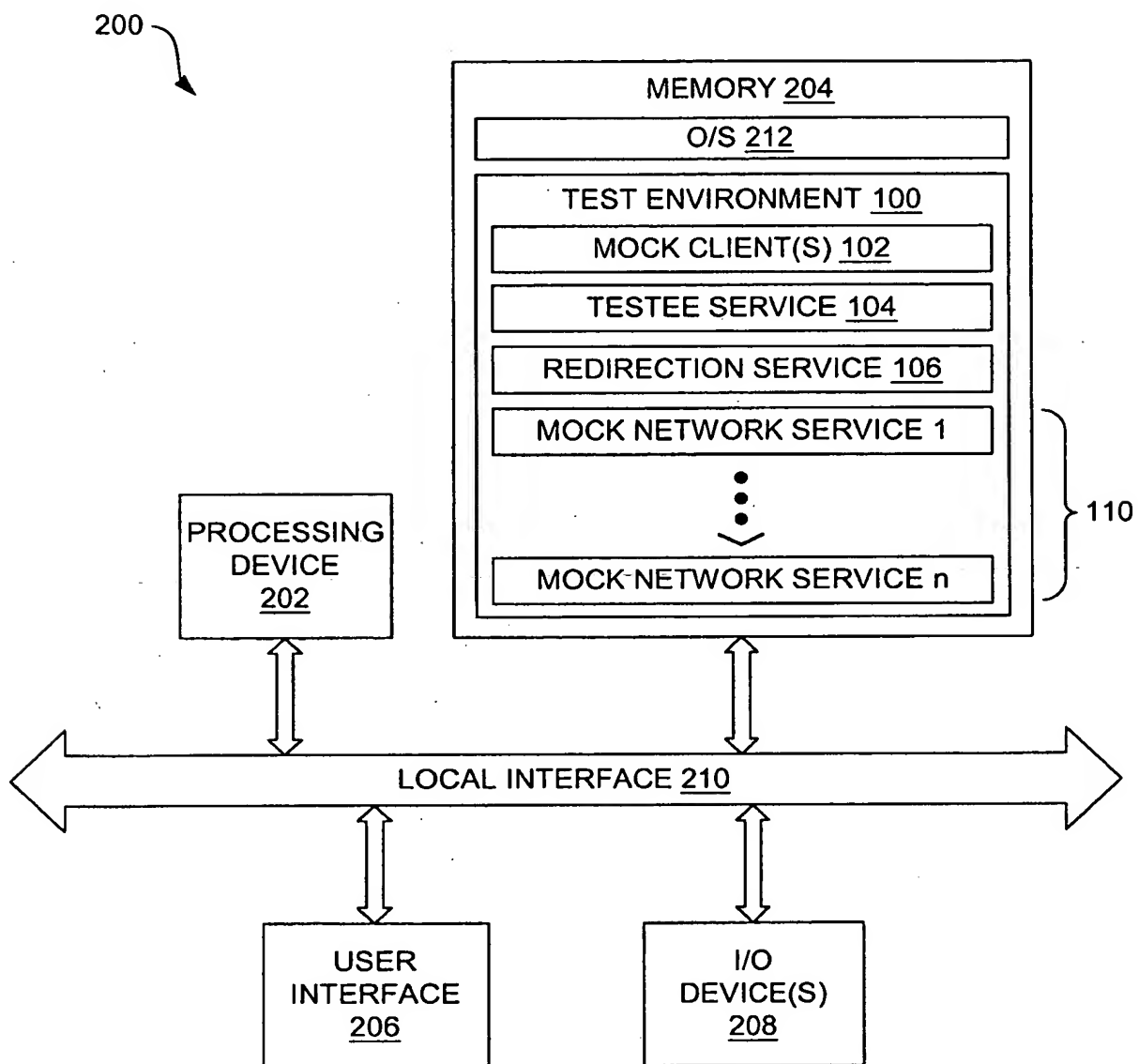


FIG. 2

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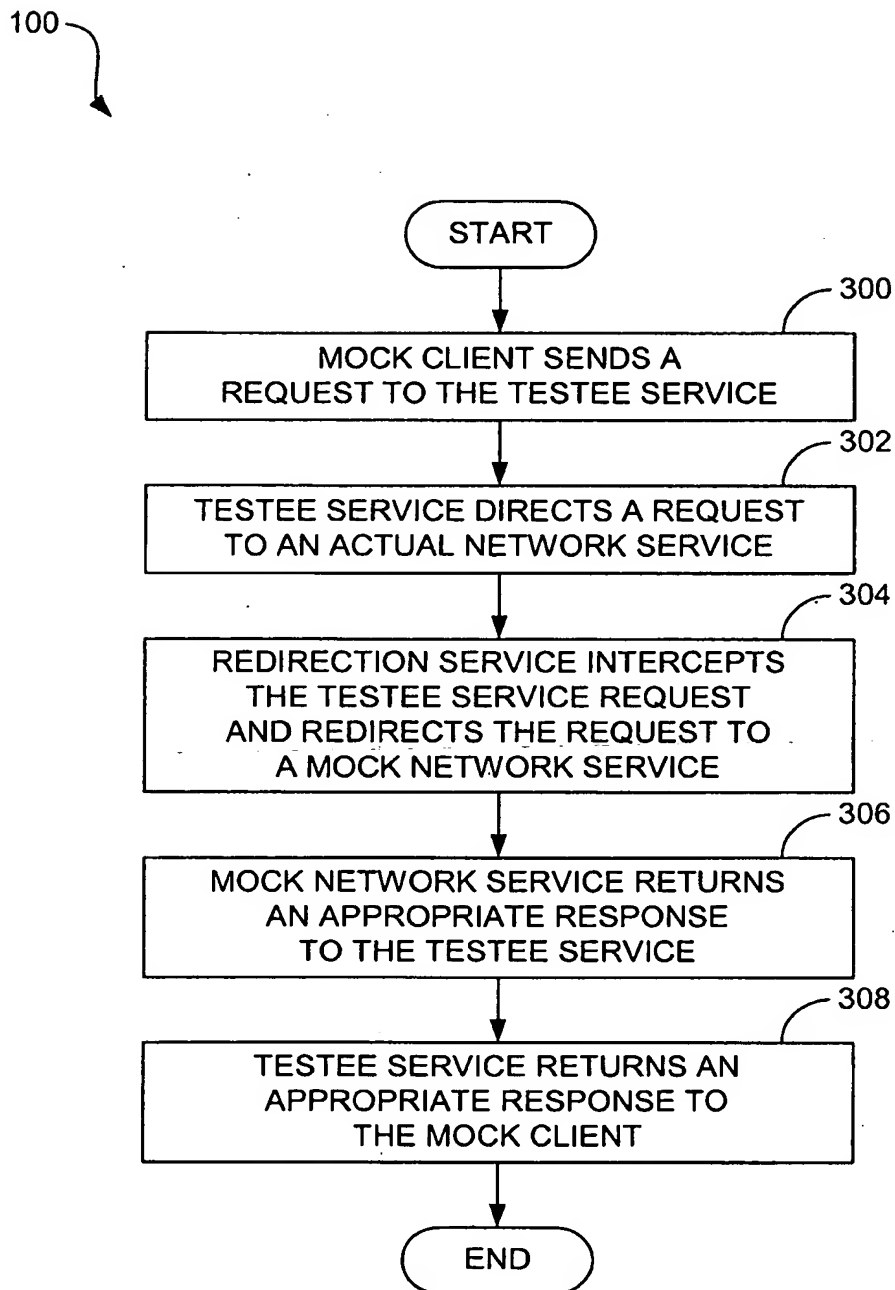


FIG. 3

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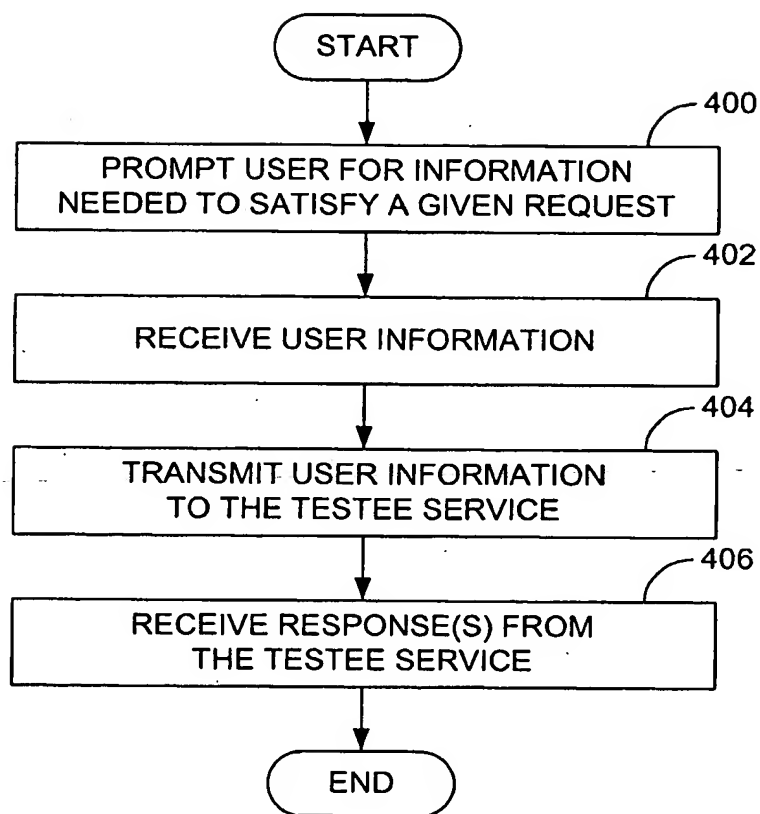


FIG. 4

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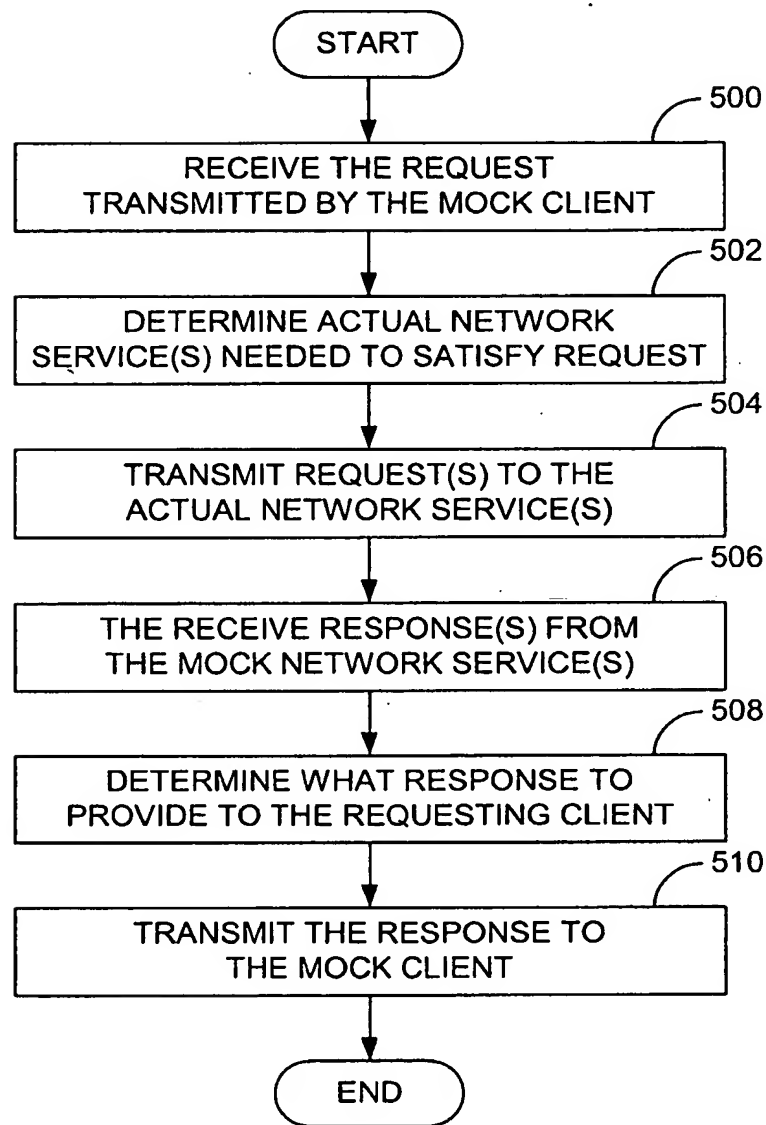
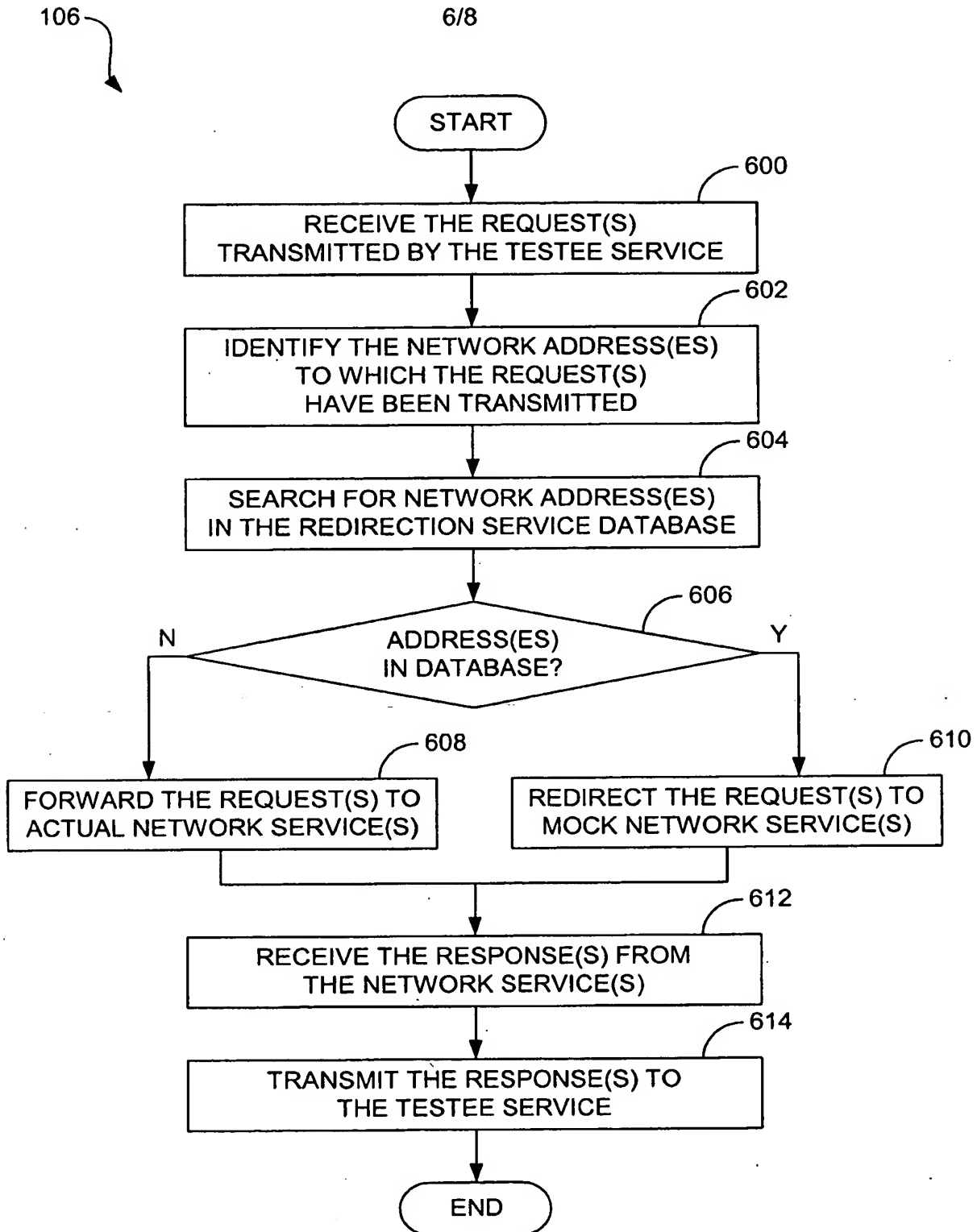


FIG. 5



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112

700		702	
ACTUAL NETWORK SERVICE ADDRESSES		MOCK NETWORK SERVICE ADDRESSES	
http://provider1.com/longdist . . .		http://localhost/abc1/xyz . . .	
http://provider2.com/servplan . . .		http://localhost/abc2/xyz . . .	
http://provider3.com/long/serv . . .		http://localhost/abc3/xyz . . .	
http://provider4.com/longdist . . .		http://localhost/abc4/xyz . . .	
http://provider5.com/plans/long . .		http://localhost/abc5/xyz . . .	
⋮ ⌞		⋮ ⌞	

FIG. 7

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900			902	
CALLER LOCATION	DAY OF WEEK	CALL TIME	⋮ ⌞	RESPONSE
ZONE A	WEEKDAY	PEAK		PROVIDER Y, PLAN 2
ZONE A	WEEKEND	OFF-PEAK		PROVIDER X, PLAN 1
ZONE A	WEEKDAY	OFF-PEAK		PROVIDER Y, PLAN 3
ZONE A	WEEKEND	PEAK		PROVIDER Z, PLAN 1
ZONE B	WEEKDAY	PEAK		PROVIDER X, PLAN 2
ZONE B	WEEKEND	OFF-PEAK		PROVIDER Z, PLAN 3
⋮ ⌞	⋮ ⌞	⋮ ⌞		⋮ ⌞

FIG. 9

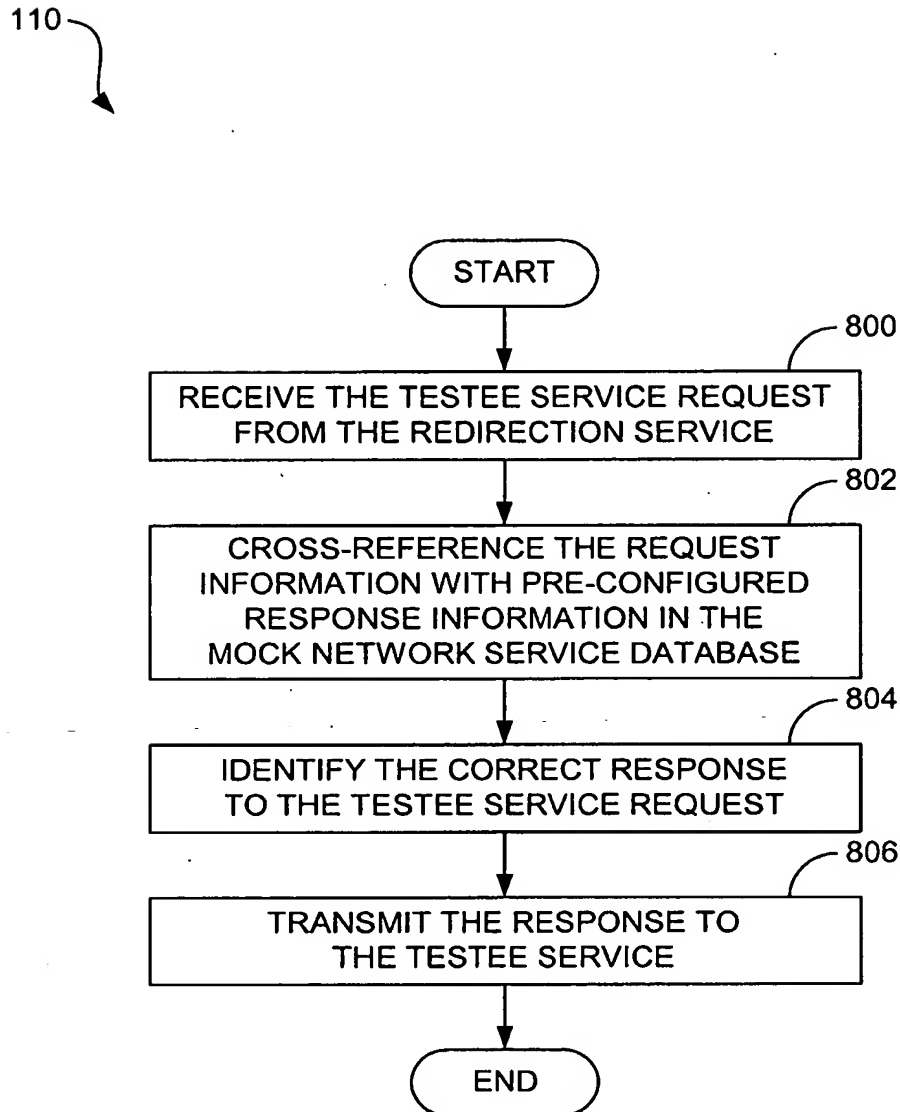


FIG. 8